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Tel: 407-740-8575  
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tmi@tminc.com

Mr. Doug Pratt  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

2000-505-C

RE: Time Warner Telecom of South Carolina, LLC  
SC Service Quality Report (CLEC)  
For the quarter of January 1, 2006 to March 31, 2006

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of January 1, 2006 to March 31, 2006, filed on behalf of Time Warner Telecom of South Carolina, LLC. No check is enclosed as there are no remittance fees due.

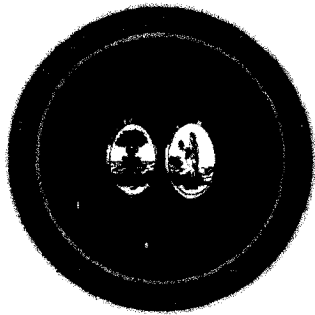
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D Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly N. Geuder  
Compliance Reporting Specialist

cc: Carolyn Marek - Time Warner Telecom of South Carolina, LLC  
file: Time Warner Telecom of South Carolina, LLC - Reporting - South Carolina



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
**CLEC QUARTERLY SERVICE QUALITY REPORT**  
SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Time Warner Telecom of South Carolina, LLC

QUARTER / YEAR First / 2006

Reporting Month → January February March

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE P → 0 0 0

via Other Methods → 2,407 2,042 2,445

Total South Carolina Line Count → 2,407 2,042 2,445

Trouble Reports / Access Line (%) → 0.17% 0.10% 0.08%  
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100.00% 100.00% 100.00%  
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → N/A N/A N/A  
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100.00% 94.44% 85.19%  
(Objective: > 85%)

Explanation for Objectives Not Met: \*TWTC only provides service to business customers and all due dates are negotiated.

Does your company use its own switching facilities  
to provide services within South Carolina? → YES ☒ or NO ☐

Person Making Report / Contact Information: Carolyn Marek, 615-376-6404  
Mary Falcone, 303-566-1851

Authorized Signature *Carolyn Marek*  
Carolyn Marek, Vice President Regulatory Affairs - Southeast Region

Date 7/5/06